

# UnitedHealthcare Charter<sup>sm</sup>

## Video Visits NOW Available with

### Kelsey-Seybold Clinic<sup>®</sup>



UnitedHealthcare Charter Kelsey-Seybold members can access Video Visits directly with Kelsey-Seybold board-certified providers directly from a smartphone, tablet or computer. Start a Video Visit by logging into your secure MyKelseyOnline account or MyChart app. Your Kelsey-Seybold provider can access your electronic medical record and send prescriptions to the pharmacy of your choice.

## Primary & Specialty Care Video Visits

**Have a real-time conversation** with a Kelsey-Seybold board-certified provider.

**365 Days a Year!**  
Days, Evenings, and Weekends



**Schedule on the MyChart app**

### Cost:

Your primary care or specialty care office visit co-pay.

Spanish language adult Video Visits also available.  
(Select Carlos Rivera, M.D., or Isabel Garcia, M.D.)

### Primary Care Visits

**50 Conditions**  
Adult Video Visits  
(18 years+)

- Cold/flu
- Ear infection
- Eczema
- GERD
- Laryngitis
- Shingles
- Sprained ankle/knee

**24 Conditions**  
Pediatric Video Visits  
(4-11 years)

- Acne
- Allergy
- Burns
- Cold, flu, or sinus infection
- Diarrhea
- Lice
- Rash

### Specialty Care Visits

- Cardiology
- Certified Diabetes Educators
- Endocrinology
- Gastroenterology
- Hematology/Oncology
- Neurology

- Post-Op Orthopedic Surgery
- Post-Op Plastic Surgery
- Pulmonary Medicine
- Sleep Medicine
- Supportive Medicine
- Urology and more!

## Kelsey-Seybold Virtual Health

Learn more: [kelsey-seyboldvirtualhealth.com](https://kelsey-seyboldvirtualhealth.com)

If you don't have a MyKelseyOnline account, call the MKO Help Line at **713-442-6565**.  
Monday - Friday 7 a.m. to 9 p.m. or Saturday 7 a.m. to 7 p.m.

Please note that controlled substances and narcotic pain medications cannot be prescribed in a Video Visit.