

GET VIDEO VISITS with Kelsey-Seybold Providers CONNECTED



Video Visits with Kelsey-Seybold primary and specialty care providers are a covered benefit for **Kelsey-Seybold Greater Houston Plan** members. Have a real-time conversation from your smartphone, tablet, or computer no matter where you are.

Scheduling a Video Visit – Log into your MyChart app or MyKelseyOnline account and select the location, provider, and time that's convenient for you. All Kelsey-Seybold providers have access to your electronic medical record and can view your health history.

Conditions – Adult Video Visits (18 years+) are available for 50 medical conditions. Pediatric Video Visits can be conducted for 24 conditions.

Specialties – In addition to primary care, Video Visits are available for a growing number of specialties, including Endocrinology, Neurology, Pulmonology, Urology, and post-op for Orthopedics. More specialties continue to be added.

Prescriptions – Prescriptions can be sent to any pharmacy convenient to you.

Hours – Pediatric Video Visits (ages 4 to 17) are available Monday – Friday, 8 a.m. to 5 p.m. as well as Saturdays, 9 a.m. to 2 p.m. Adult Video Visits (ages 18+) are available Monday – Friday, 8 a.m. to 5 p.m. and 6 p.m. to 9 p.m., as well as weekends and holidays from 10 a.m. to 4 p.m.

Cost – Same as your primary care or specialty care office visit copay.*

Who's Eligible? – Any **Kelsey-Seybold Greater Houston Plan** member is eligible.

Learn more by visiting
kelsey-seybold.com/shellplan2021.

Not signed up for **MyKelseyOnline** or forgot your login information?
Go to **mykelseyonline.com** or call the hotline at 713-442-6565.

Kelsey-Seybold
GREATER HOUSTON PLAN



It's **EFFICIENT**. • It's **CONVENIENT**. • It's Kelsey-Seybold **QUALITY**.

*\$25 copay for primary care (OB/GYN, Pediatrics, Internal Medicine, and Family Medicine); \$40 for specialty care. Video Visits are a covered benefit for members in the **Kelsey-Seybold Greater Houston Plan**, and applicable copays will accumulate to your Maximum Out-of-Pocket expenses.