On July 1, Kelsey-Seybold received a termination letter from Blue Cross Blue Shield of Texas (Blue Cross) removing us from their PPO/POS and Traditional/Par Plan network effective October 1. This Blue Cross termination of Kelsey-Seybold from their network set in motion a disruption of the care to more than 120,000 of our patients who had come to rely on us for their medical care over the decades we have participated in the Blue Cross network.

The termination letter ended a two year effort by Kelsey-Seybold to offer our accountable care plan to Blue Cross members. The accountable care plan we proposed to Blue Cross has a proven track record of lowering the total cost of medical care by 15 to 30% while raising the quality of care and patient satisfaction for over 70,000 patients and more than 70 employers who have adopted this plan. The Kelsey-Seybold accountable care plan is offered through all of the other major health insurance plans in Houston.

Our understanding of the Blue Cross termination comes from our discussions with them after receiving their letter. We asked to extend the termination date through the end of 2017 to give employers and patients time to make alternate arrangements. Blue Cross would not extend the termination date. They would not agree to continue payment for medical services at the rate they agreed to pay in May 2013. After these final discussions, we knew that Blue Cross would not accept our proposal to offer our accountable care plan and they would simply no longer honor our May 2013 agreement.

Because of the severe disruption to our relationships with the patients who were affected by this termination, we had to immediately prepare for October 1. We have made difficult decisions to manage this impact. Helping our patients who were undergoing active medical treatment transition to other physicians has been most difficult.

We respect the Blue Cross mission, but we now understand that our approach to raising the value and convenience of medical services is not compatible with the Blue Cross plan for their members. We sincerely hope to reunite with our patients who have been affected by this Blue Cross termination through any of the other major health insurance plans in Houston.

Spencer Berthelsen, M.D.
Managing Director
Kelsey-Seybold Medical Group
This information is subject to change at any time. Please contact Kelsey-Seybold’s Contact Center at 713-442-0000 to schedule an appointment.

**Aetna**
- Aetna KelseyCare — Kelsey-Seybold participates exclusively in Aetna KelseyCare plans. Kelsey-Seybold does not participate in any Aetna PPO or HMO plans.
- For NRG employees only, please refer to the KelseyCare NRG plan listed below.

**Be Well @ Shell Kelsey-Seybold Health Plan**

**Blue Cross Blue Shield of Texas***
- HMO Blue Texas
  *As of Oct. 1, 2016 Kelsey-Seybold will no longer be in-network with BCBS PPO, POS and Traditional/Par plan networks.*

**Coventry PPO**

**Children’s Health Insurance Program (CHIP)**
Kelsey-Seybold must be designated as the Primary Care Physician. Call 713-442-CHIP (2447) to learn more.

**Cigna**
- Choice Fund LocalPlus
- Choice Fund LocalPlus IN
- Cigna EPO
- Cigna HMO
- Cigna KelseyCare
- Cigna HMO Open Access
- Cigna HMO Open Access Plus
- Cigna POS
- Cigna PPO
- Cigna Select Consumer -Driven Health Plan
- KelseyCare powered by Cigna
- LocalPlus
- LocalPlus IN
- Cigna Vantage Flex 6400 Bronze
- Cigna Vantage Flex 5000 Silver
- Cigna Vantage Flex 2750 Silver
- Retirees of Texas Option Plus

**Community Health Choice**
- Community Health Choice HMO Gold Copay (Plan 001 - Kelsey-Seybold Marketplace)*
- Community Health Choice HMO Silver Copay (Plan 002 - Kelsey-Seybold Marketplace)*
- Children’s Health Insurance Program (CHIP) - Kelsey-Seybold must be designated as the Primary Care Physician. To learn more about Kelsey-Seybold’s participation with CHIP through Community Health Choice, call 713-442-CHIP (2447).
- KelseyCare Powered by Community Health Choice (for ERS only)

*Marketplace health plans accepted by Kelsey-Seybold Clinic.

**First Health PPO**

**Gerland’s Food Fair/Boon-Chapman**

**Great West Healthcare (also known as Cigna-GWH)**
- POS
- PPO
- Open Access

**Healthsmart PPO**

**Humana**
- Humana PPO
- Humana Preferred PPO
- Humana Preferred POS
- Humana ChoiceCare PPO
- Humana National POS Open Access

**KelseyCare administered by Boon-Chapman**
- KelseyCare One Plan

**KelseyCare Advantage**
- KelseyCare Advantage Essential
- KelseyCare Advantage Essential + Choice
- KelseyCare Advantage Rx
- KelseyCare Advantage Rx + Choice

**KelseyCare NRG**

**KelseyCare powered by Community Health Choice (for State of Texas ERS only)**

**KelseyCare Powered by Cigna**
- HMO

**United Healthcare Charter**
- Kelsey-Seybold and United Healthcare’s high-performance health plan for companies with two or more employees.

**United Healthcare (UHC)**
- United Healthcare Charter
- United Healthcare Choice
- United Healthcare Choice Plus
- United Healthcare Core
- United Healthcare Core Plus
- United Healthcare HealthSelect
- United Healthcare HealthSelect Plus
- United Healthcare Navigate
- United Healthcare Navigate Plus
- United Healthcare Options PPO
- United Healthcare Select
- United Healthcare Select Plus

**Medicare**
Kelsey-Seybold Clinic accepts the following Medicare Advantage Plans: KelseyCare Advantage and TexanPlus (see SelectCare of Texas Health plan description). EFFECTIVE Jan. 1, 2009, Kelsey-Seybold Clinic does not accept traditional Medicare.

**Private Healthcare Systems PPO (PHCS)**
SelectCare of Texas (TexanPlus) – with Kelsey-Seybold Clinic designated as the Primary Care Physician for the following only.
- Northern Brazoria (zip codes 77430, 77444, 77511, 77546, 77578, 77581, 77583, 77584, 77588)
- City of Houston Retirees.