

Your

Kelsey-Seybold Network in Action

Here is an example of coordinated care in action:

1. Members select a Kelsey-Seybold primary care physician (PCP), but can see **any** Kelsey-Seybold physician or PCP at **any** location.
2. Members have access to most of the premier hospitals and healthcare facilities available in the UnitedHealthcare Choice Plus network.
3. The Kelsey-Seybold **electronic medical record** allows all Kelsey-Seybold primary care physicians and specialists to coordinate care with a full picture of a patient's recent test results, best practice alerts and compliance monitoring. This helps to avoid unnecessary and expensive duplicate testing and improves member health.



Nationally Recognized for Excellence



Recognized as the nation's first accredited Accountable Care Organization by the National Committee for Quality Assurance (NCQA)



Recognized for excellence in diabetes care, and heart and stroke care by the NCQA



Accredited by
Accreditation Association
for Ambulatory Health Care, Inc.

Highest Honors by the Accreditation Association for Ambulatory Health Care (AAAHC)



The nation's first freestanding Cancer Program



Nationally recognized by the American Society of Gastrointestinal Endoscopy for Superior Quality and Safety



WHY CHOOSE THE CHARTER PLAN AND THE KELSEY-SEYBOLD PHYSICIAN NETWORK?

CONVENIENCE

AFFORDABILITY

HIGH MEMBER SATISFACTION

 Kelsey-Seybold Clinic

 UnitedHealthcare®

kelsey-seybold.com/united

Your Health

- Kelsey-Seybold will serve as the primary care physician (PCP) and partner with the clinic's existing contracted specialists.
- Members will be asked to select a Kelsey-Seybold PCP, but can see **any** Kelsey-Seybold specialist or primary care physician at **any** location without a referral.
- Hospital access will include most facilities currently part of the UnitedHealthcare Choice Plus network.
- Kelsey-Seybold Clinic is one of the most trusted names in healthcare and consistently earns high marks for patient satisfaction.



Your Convenience

- **24/7 appointment** scheduling at **713-442-0000**. Call any time, day or night, to schedule an appointment.
- Email your doctors, get most test results and schedule appointments online when you sign up for **MyKelseyOnline**, Kelsey-Seybold's secure patient portal.
- The reassurance of Kelsey-Seybold's **After-Hours Nurse Hotline**. Call **713-442-0000** after regular office hours, on weekends or on holidays to speak to a Kelsey-Seybold registered nurse who can answer your questions and page the doctor on call.
- **One-stop care:** Kelsey-Seybold's multispecialty care centers offer primary care and specialty care, plus on-site laboratories, pharmacies, and diagnostic services.
- **Saturday appointments** for ill or injured patients, from 9 a.m. to 2 p.m. at four convenient locations: Clear Lake Clinic in the Bay Area, Fort Bend Medical and Diagnostic Center in Sugar Land, Spring Medical and Diagnostic Center in Northwest Houston, and Tanglewood Clinic near the Galleria.
- For continuously updated information about Kelsey-Seybold physicians, locations and services, visit kelsey-seybold.com.
- For more information about the UnitedHealthcare Charter Kelsey-Seybold plan, visit kelsey-seybold.com/united.

Your Benefits

- Out-of-area coverage through the UnitedHealthcare network for emergencies.
- Houston-area urgent care access through the UnitedHealthcare network.

