

UnitedHealthcare Marketplace One-Time Refill Medication Authorization

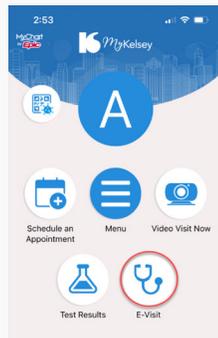
If you need to request a 30-day refill authorization while establishing care with a primary care or specialty provider at Kelsey-Seybold, utilize our **\$0 E-Visit** option for a convenient way to bridge your medication refill need before your Virtual or In-Person appointment with a Kelsey-Seybold provider.

[Need to sign-up for MyKelseyOnline? Click Here to Register](#)

Request a One-Time Refill Authorization in Just a Few Easy Steps And at No Out-of-Pocket Cost to You for the E-Visit!

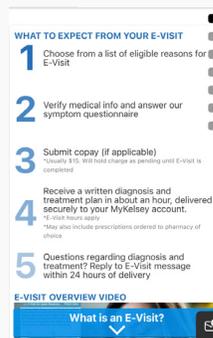
Step 1:

Log in to MyKelseyOnline/MyKelsey App and select the E-Visit option.



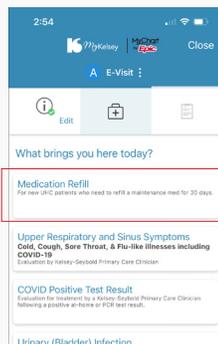
Step 2:

On the E-Visit overview page, briefly review the E-Visit process to understand how an E-Visit works and your medication refill authorization will be handled. After familiarizing yourself, scroll down and click “Continue.”



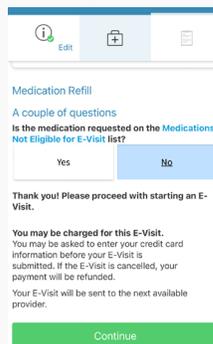
Step 3:

Choose the first option – Medication Refill.

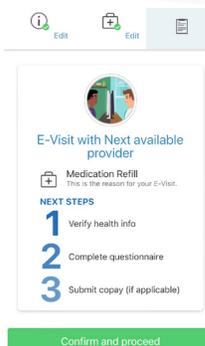


Step 4:

You will be prompted to verify your insurance information, enter your prescription details, answer health questions, and select your preferred Pharmacy location.



Step 5: Acknowledge the Prescription Disclosure, Review, and Confirm your Request.



Once your request is reviewed by a Kelsey-Seybold provider, you will receive a response in your MyKelseyOnline account. If approved, your 30-day refill request will be automatically sent to your chosen pharmacy. If you require multiple prescription refill authorizations, a separate E-Visit will be necessary for each refill request.