We're Here for YOU!

Immediate Care and Screening for COVID-19 Symptoms

24/7 HERO Hotline • 713-442-HERO (4376)

Kelsey-Seybold's dedicated COVID-19 response team of nurses and doctors are available 24/7 to offer Video Visits and Phone Visits to first responders during this difficult time.

WHO:

First responders and City department personnel on the frontlines:

- ➤ Police officers
- ➤ Firefighters
- ➤ Healthcare workers
- ➤ Paramedics
- ➤ Dispatchers
- ➤ Health Department staff
- ➤ Public Works staff
- ➤ Solid Waste staff
- ➤ Parks and Recreation staff

Available to current Kelsey-Seybold first responder patients and first responders who have never been to Kelsey-Seybold.

WHAT:

COVID-19 Care Available for:

- ➤ COVID-19 symptoms (fever, cough, and shortness of breath)
- ➤ Respiratory issues
- ➤ Or any other issues that may appear COVID-19-related.

HOW:

Care will be delivered via a **Video Visit** on your smartphone, tablet or computer, or a **Telephone Visit** can also be conducted.

COST: \$0

Visits are available to first responders covered by all health plans accepted by Kelsey-Seybold. If medically appropriate, you may be referred for COVID-19 testing. Your physician will recommend a treatment plan to help treat your symptoms.

