

Kelsey-Seybold Test Results

Telephone Process to retrieve your Test Results.

Step 1

Dial the toll free test results number:

1-866-221-7600

Step 2

- Enter in your Unique Identification Number (UID) followed by the pound key (#)
- Your UID is printed on the label located on the reverse side of this card.
- Your UID and medical record (chart) number are the same.

Step 3

- Enter in your Personal Identification Number (PIN) followed by the pound key (#)
- This is your birth date in MMDDYYYY format ~ Use two numbers for your month, use two numbers for your day, and all four numbers for the year.
- Example: 05251962 or 01061943

Step 4

The telephone message that you hear will:

- Identify you by first name
- Tell you how many messages you have
- Identify who the message is from by spelling or playing your provider's name

Step 5

- Press 1 to repeat the current message when it is finished playing
- Press 0 to go to the next message(s)

Step 6

- The Telephone will inform you when there are no more messages

Step 7

Press 0 to exit the system.

Internet Process to retrieve test results.

Step 1

Go to Internet site: **www.mytestresults.com**

Step 2

Type in customer number: 8662217600

Step 3

- Type in client login/Unique Identification Number.
- This is your medical record (chart) number found on label at the bottom of this card.

Step 4

Type in:

- Personal Identification Number (PIN)
- This is your birthdate ~ Use two numbers for your month, use two numbers for your day, and all four numbers for the year. (MMDDYYYY)
- Example: 05251962 or 01061943

Step 5

Click on box that says LOGIN

Step 6

- The screen will show current messages
- The status column will show you whether a message is new or been read
- Click on blue message name to display lab results
- Your test information will show along with any message from your provider.

Step 7

Click on box that says BACK

Step 8

- Repeat steps 6 & 7 until the screen says you have no more messages.

Step 9

At this time, go to logoff tab at top left of screen.