



**Paula Cross-Shokes, MD, PhD**  
Family Medicine

Dear Patient,

I am writing to inform you that Friday, August 25, is my last day at Kelsey-Seybold Clinic as I will be retiring. It has been an honor and privilege to be your primary care physician.

Continuing your medical care is important. I encourage you to choose your new primary care physician without delay. Kelsey-Seybold will make every effort to ensure there is little interruption in your medical care.

I have included brief biographies on physicians who are welcoming new patients at Kelsey-Seybold's Summer Creek Clinic. You can also view their online profiles and search for a Kelsey-Seybold physician at any location by visiting [kelsey-seybold.com/bios](http://kelsey-seybold.com/bios) (search by physician name, location, specialty, or languages spoken).

If you would like help in selecting your new Kelsey-Seybold primary care physician, call our **Patient Help Line at 713-442-1233**. If you are a KelseyCare Advantage member, call KCA Member Services at 713-442-2273 for help in selecting your new primary care physician. You can call both lines on weekdays between 8 a.m. and 5 p.m.

Transitioning your care to a Kelsey-Seybold primary care physician is easy. Once you transition your care, your new primary care physician will have immediate access to your medical history and notes. For prescription refills before your next appointment, ask your pharmacist to call the number on your prescription label, or visit [kelsey-seybold.com/prescriptionrefills](http://kelsey-seybold.com/prescriptionrefills).

If you wish to seek care outside of Kelsey-Seybold, you will need to obtain your medical records by calling the Medical Records Department at 713-442-5700 and filling out a Release of Healthcare Information Form.

Best wishes for your continued health.

Sincerely,

*Paula Cross-Shokes, MD, PhD*

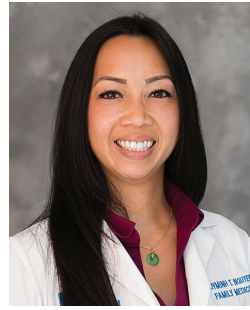
Paula Cross-Shokes, MD, PhD

*(Please see reverse side.)*

## *Primary Care Physicians Welcoming New Patients at Summer Creek Clinic*



**Nicole Harris, MD**, completed her medical degree at the University of Louisville in Kentucky. She completed her Family Medicine residency at the St. Vincent's Family Medicine Residency Program in Jacksonville, Florida. She joined Kelsey-Seybold in February 2023.



**Thuyminh Nguyen, DO**, received her medical degree at the University of North Texas Health Science Center. She completed her Family Medicine residency at the Houston Methodist San Jacinto Hospital. She joined the Kelsey-Seybold in July 2015.



**Madeline Hunt, MD**, earned her medical degree at McGovern Medical School at The University of Texas Health Science Center in Houston. She completed the Memorial Southwest Family Practice Residency Program in Houston in 1997. She joined Kelsey-Seybold in August 2019.



**Craig Thomas, MD**, received his medical degree at The University of Texas Medical Branch at Galveston in 2018. He completed his Internal Medicine residency in 2021 at Baylor College of Medicine, where he also completed his Geriatrics. He joined Kelsey-Seybold in July 2022.

To schedule **in-person** appointments or virtual **Video Visits**, call Kelsey-Seybold's 24/7 Contact Center at **713-442-0000**.

**Sign up for MyKelseyOnline (MKO).**