

# Virtual Care – 365 Days a Year

Get compassionate care when and where you need it!



## VideoVisitNOW (VVN)

**On-Demand Video Visits: Your Option for Real Time Care, Right Away!**

Connect in real time with the next available Kelsey-Seybold provider to get care right away. No appointment necessary.

**Wait times average 20 minutes or less.**

**Available for Adults 18+**

Mon. - Fri.: 7 a.m. - 9 p.m.  
Sat., Sun., and Holidays: 10 a.m. to 9 p.m.

**Cost: \$0**



## Adult and Pediatric E-Visits

**Get a response** from a Kelsey-Seybold board-certified provider **in an hour or less!**

Answer a few questions about your symptoms and get a treatment plan including prescriptions sent directly to your MyKelseyOnline account within about an hour.

**Available to patients 4+ years old**

Mon. - Fri.: 8 a.m. - 9 p.m.  
Sat., Sun., and Holidays: 10 a.m. to 4 p.m.

**Cost: \$0**



## Scheduled Video Visits

**Video Visits by Appointment –** Schedule with the provider, date and time convenient for you!

**Adult Primary Care, Pediatric Care, Specialty Care**

Mon. – Fri.:  
8 a.m. to 5 p.m.

Sat., Sun., and Holidays:  
9 a.m. to 2 p.m.

(Adult Primary Care and Pediatric Care)

**Cost: \$0**

Download the  
 MyKelsey  
App!



Download on the  
App Store

GET IT ON  
Google Play



Learn More:

[Kelsey-Seybold.com/VirtualCare](https://www.kelsey-seybold.com/VirtualCare)

# Overview of Conditions and Symptoms that can be treated during a Video Visit (On-Demand or Scheduled Visits)

## Acute Care/Sick Care Conditions

### Upper Respiratory, Sinus, COVID

Allergies, Cold, Cough, Pneumonia, Flu like illnesses

### Skin Conditions

Rash, Boils, Shingles, Acne, Fungal infections

### Stomach/Intestinal Problems

Heartburn, Reflux, Ulcers, Nausea, Constipation, Diarrhea

### Musculoskeletal Problems

Back pain, Gout, Rotator cuff, Swollen joints, Joint Pain

### Eye Problems

Pink eye, Itchy eyes, Styes

## General Health and Chronic Care

### Disease Management

Diabetes, Blood pressure, Cholesterol, Thyroid conditions, Weight management, Medication refills

### Men's Health

ED, Testosterone, STD's, Urinary issues

### Women's Health

UTI, Birth control, Osteoporosis, STDs, Vaginal discharge, Menopause

### Adult Mental Health

Depression, Anxiety, Stress

### Pediatric Mental Health

Depression, Anxiety, Stress, ADD/ADHD, Behavioral or Development concerns

### Neurologic Problems

Migraines, Headaches, Tremors, Dizziness, Balance issues, Memory Loss