



# Emergency, Urgent, and Same-Day Care Know Before You Go!

 <b>EMERGENCY CARE</b>  Used in emergencies for life- or limb threatening injuries.  Emergency Room / Call 911  Cost: \$\$\$\$\$	 <b>URGENT CARE</b>  Used for non-life threatening symptoms or injuries, but still need more immediate attention.  Cost: \$\$-\$\$\$	 <b>PRIMARY CARE / CONVENIENT CARE</b>  Used for sick, and acute care needs that can be treated same-day.  • Kelsey-Seybold Clinic (In-Person and Virtual)  • CVS Minute Clinic (Walk-in, In-Person, Virtual)  Cost: \$-\$\$	 <b>NURSE HOTLINE</b>  Call Kelsey-Seybold registered nurses after-hours hotline for advice and assistance on urgent and routine care needs.  Cost: \$0 (no cost)
<b>Types of Symptoms Treated:</b> <ul style="list-style-type: none"> <li>• Chest pain or pressure, heart attack</li> <li>• Broken bones</li> <li>• Head injuries</li> <li>• Seizures</li> <li>• Serious burns</li> <li>• Severe abdominal pain</li> <li>• Shortness of breath</li> <li>• Sudden, severe headache, or paralysis or weakness</li> <li>• Uncontrolled bleeding</li> <li>• Signs of a stroke: slurred speech</li> </ul>	<b>Types of Symptoms Treated:</b> <ul style="list-style-type: none"> <li>• Fever without a rash</li> <li>• Abdominal pain</li> <li>• Cuts (requiring stitches) and minor burns</li> <li>• Persistent diarrhea</li> <li>• Sprains or joint pain, fractures</li> <li>• Persistent vomiting</li> </ul> <p>Find urgent care centers in-network with your health plan at:   <b>AetnaCVSHealth.com</b></p>	<b>Types of Symptoms Treated:</b> <ul style="list-style-type: none"> <li>• Upper respiratory infections, bronchitis</li> <li>• Flu</li> <li>• COVID-19</li> <li>• Cold, Sinus infections</li> <li>• Skin rashes without fever ear pain</li> <li>• Digestive issues</li> <li>• Chronic disease management</li> <li>• Depression, stress, and anxiety</li> <li>• Urinary tract infections</li> </ul> <p>Find locations, available appointments and care options at:                      • <b>Kelsey-Seybold.com</b>                      • <b>CVS.com/minuteclinic</b></p>	<b>Types of Symptoms Treated:</b> <ul style="list-style-type: none"> <li>• The After-Hours Nurse team can help determine if self-care, a scheduled office visit or immediate medical attention is best for your condition.</li> </ul> <p><i>*If you are experiencing a life-threatening medical situation, call 911 or go to the nearest emergency room.</i></p> <p style="text-align: center;"><b>CALL 713-442-0000</b></p>
<p style="text-align: center;"><b>Know Before You Go!</b></p>	<p style="text-align: center;"><b>Know Before You Go!</b></p>	<p style="text-align: center;"><b>Know Before You Go!</b></p>	<p style="text-align: center;"><b>Know Before You Go!</b></p>
<p>The ER treats life- or limb-threatening health conditions in people of all ages. It is the best option when you require immediate medical attention for a serious life-threatening condition and cannot wait to see a primary care provider.</p>	<p>Urgent Care is the middle ground between your primary care provider and the ER. Urgent care is often more expensive than an office visit. Walk-in patients accepted and waiting periods may be longer than your primary care doctor.</p>	<p>Same-day and next-day primary and virtual care appointments are available with Kelsey-Seybold providers to treat non-emergency illnesses and injuries that can wait. Kelsey offers extended, weekend and holiday hours for patients.</p>	<p>The After-Hours Nurse Hotline is manned by Kelsey-Seybold registered nurses who have access to your medical record. Call 365 days a year after regular business hours, weekends, and holidays.</p>