



KelseyCare

powered by CIGNA 

An Exclusive Partnership with Houston's Premiere
"Accountable Care Organization"

Product Overview

- Exclusive CIGNA benefits plan delivered in partnership with the Houston area's premiere Accountable Care Organization (ACO), Kelsey-Seybold Clinic. The 'accountable care' model delivers coordinated care, supported by Kelsey-Seybold Clinic's 62-year-old tradition of physician collaboration and intensive investments in Electronic Medical Records (EMR) technology.
- The KelseyCare network includes 370 Kelsey-Seybold physicians in more than 50 medical specialties practicing at 20 Houston-area locations and 1,800 Affiliate Physicians selected for network participation by Clinic medical chiefs.
- Kelsey-Seybold is nationally recognized by the National Commission on Quality Assurance (NCQA) for excellence in Diabetes Management, and has achieved NCQA's Level-Three Patient-Centered Medical Home recognition (the highest level awarded by NCQA).
- The KelseyCare service area includes Harris, Fort Bend, Galveston, and Montgomery counties, and partial coverage of San Jacinto, Waller, Austin, Brazoria, Liberty, Walker, Grimes and Chambers counties.
- Available on both a fully-insured and self-funded basis to employers with a minimum of 50 employees working in the greater Houston area.
- The model delivers high quality, "evidence-based" medical care in which physicians in multiple specialties share information and coordinate care on behalf of patients.

Benefits

- Affordable, predictable costs: co-pays for physician visits; no extra out-of-pocket expenses for lab and x-rays
- Out-of-area coverage through CIGNA's network; Houston-area Urgent Care network access through CIGNA
- Member conveniences: 24/7 appointment telephonic scheduling; Saturday appointments available; After-Hours Kelsey Nurse Hotline; "MyKelseyOnline" secure e-mail communication with physicians; on-line test results and appointment scheduling
- KelseyCare Concierge: VIP Service exclusively for KelseyCare members
- One-Stop Shopping: physicians, lab services, and imaging at all Kelsey-Seybold Clinic locations
- No referrals to see Kelsey-Seybold physicians – members simply call and schedule with the physician of choice.

Results

- High enrollee satisfaction (Consumer Assessment of Healthcare Providers and Systems Survey, 2005, 2006, 2007, 2008 and 2010).
- Higher quality health care delivered to enrollees (Hewitt Associates Health Value Initiative National Benchmarking Survey, Quality Outcomes, 2004, 2005, 2007, 2008, 2009 and 2010).
- Proven ability to effectively manage the "entire cost of care" through a coordinated-care delivery model. According to Hewitt Associates, KelseyCare is the "most financially efficient HMO plan in the Houston marketplace" with an average savings of 15-20 percent. (Hewitt Associates Health Value Initiative National Benchmarking Survey, 2004, 2005, 2007, 2008, 2009 and 2010).

Locations Close to Home and Work

Cinco Ranch

23000 Highland Knolls Drive
Katy, TX 77494
713-442-4200

Clear Lake

830 Gemini
Houston, TX 77058
713-442-4500

Clear Lake Medical Center

17448 Highway 3
Webster, TX 77598
713-442-4300

Cypress Clinic

13114 FM 1960 West, Suite 200
Houston, TX 77065
713-442-4000

Downtown at The Shops

1200 McKinney, Suite 473
Houston, Texas 77010
713-442-4700

Fort Bend Medical and Diagnostic Center

11555 University Blvd.
Sugar Land, TX 77478
713-442-9100

Humble

8484 Will Clayton Pkwy.
Humble, TX 77338
713-442-2000

Katy

21660 Kingsland Blvd.
Katy, TX 77450
713-442-4100

Kingwood

2755 West Lake Houston Pkwy.
Kingwood, TX 77339
713-442-2100

Main Campus

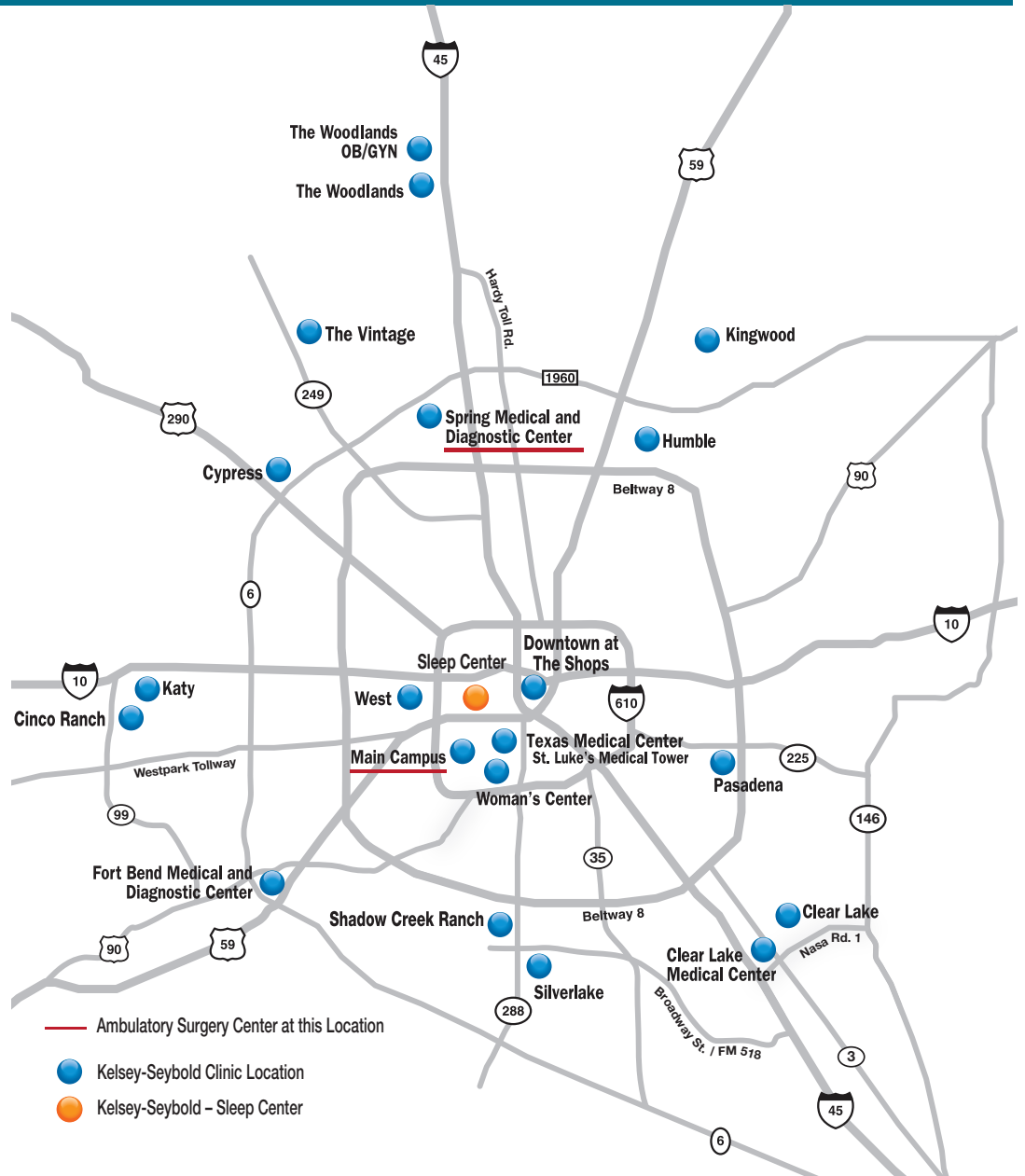
2727 W. Holcombe Blvd.
Houston, TX 77025
713-442-0000

Pasadena

3508 E. Pasadena Frwy.
Pasadena, TX 77503
713-442-7100

Shadow Creek Ranch

10970 Shadow Creek Pkwy.
Suite 170 and 195
Pearland, TX 77584
713-442-7200



Sleep Center

3900 Essex, Suite 500
Houston, Texas 77027
713-442-8700

Silverlake

9430 Broadway St., Suite 120
Pearland, TX 77584
713-442-7400

Spring Medical and Diagnostic Center

15665 Cypress Woods Medical Dr., Suite 100
Houston, TX 77014
713-442-1700

St. Luke's Medical Tower

6624 Fannin
Houston, TX 77030
713-442-0000

The Vintage

10701 Vintage Reserve Pkwy.
Houston, TX 77070
713-442-1500

The Woodlands

17350 St. Luke's Way
Suites 175 and 200
Medical Arts Center II
The Woodlands, TX 77384
713-442-1800

The Woodlands OB/GYN

17198 St. Luke's Way, Suite 540
The Woodlands, TX 77384
713-442-1900

West

1111 Augusta Dr.
Houston, TX 77057
713-442-2400

Woman's Center

7900 Fannin, Suite 2100
Houston, TX 77054
713-442-7300