

## Kelsey-Seybold Test Results

### Telephone Process to retrieve your Test Results.

#### Step 1

Dial the toll free test results number:

**1-866-221-7600**

#### Step 2

- Enter in your Unique Identification Number (UID) followed by the pound key (#)
- Your UID is printed on the label located on the reverse side of this card.
- Your UID and medical record (chart) number are the same.

#### Step 3

- Enter in your Personal Identification Number (PIN) followed by the pound key (#)
- This is your birth date in MMDDYYYY format ~ Use two numbers for your month, use two numbers for your day, and all four numbers for the year.
- Example: 05251962 or 01061943

#### Step 4

The telephone message that you hear will:

- Identify you by first name
- Tell you how many messages you have
- Identify who the message is from by spelling or playing your provider's name

#### Step 5

- Press 1 to repeat the current message when it is finished playing
- Press 0 to go to the next message(s)

#### Step 6

- The Telephone will inform you when there are no more messages

#### Step 7

Press 0 to exit the system.

## Internet Process to retrieve test results.

#### Step 1

Go to Internet site: **www.mytestresults.com**

#### Step 2

Type in customer number: 8662217600

#### Step 3

- Type in client login/Unique Identification Number.
- This is your medical record (chart) number found on label at the bottom of this card.

#### Step 4

Type in:

- Personal Identification Number (PIN)
- This is your birthdate ~ Use two numbers for your month, use two numbers for your day, and all four numbers for the year. (MMDDYYYY)
- Example: 05251962 or 01061943

#### Step 5

Click on box that says LOGIN

#### Step 6

- The screen will show current messages
- The status column will show you whether a message is new or been read
- Click on blue message name to display lab results
- Your test information will show along with any message from your provider.

#### Step 7

Click on box that says BACK

#### Step 8

- Repeat steps 6 & 7 until the screen says you have no more messages.

#### Step 9

At this time, go to logoff tab at top left of screen.

space for label

 **Kelsey-Seybold Clinic**

St. Luke's Episcopal Health System