

# Kelsey UHC Charter Plan

## Out-of-Area Care When Your Dependent Is Temporarily Away from Home

When your covered family member is away from home for an extended period of time, their healthcare is covered through the UnitedHealthcare Charter Out-of-Area “Wrap” Network. This network provides healthcare coverage for members who are temporarily away from home, such as a child who is attending school out of state. It’s not just for emergencies. All routine, sick visits and preventive care are covered.

### Eligibility

To be eligible for the UnitedHealthcare Charter Out-of-Area “Wrap” Network, your covered family member must be temporarily away from home for an extended period of time, such as a child who is attending school out of state. As long as your covered family member is residing in a UnitedHealthcare Choice Network Service area in the United States, they will have access to the Out-of-Area “Wrap” Network.

### How to Enroll

Call the number on your UnitedHealthcare Charter ID card: **1-877-805-1970**. You’ll be connected with a representative who will help determine if your dependent is eligible for the program.

### Care Away from Home

When your covered dependent needs healthcare in their temporary location, he or she will visit the doctor they’ve chosen from the Charter Out-of-Area “Wrap” network as their primary care physician (PCP).



Your dependent will be covered for routine or sick visits and preventive tests and services. Keep in mind, your dependent can access emergency care whenever and wherever needed, 24 hours a day.

### When Your Dependent Returns Home

When your covered dependent leaves his or her temporary residence, please call **1-877-805-1970** to choose a Kelsey- Seybold PCP for their return home. Changes made before the 15th of the month will be effective the 1st of the following month (e.g., a change submitted on June 15 will be effective on July 1). Changes made on the 16th (or after) will be effective the 1st of the month after the next month (e.g., a change submitted on June 16th will be effective on August 1). **Retroactive changes are not permitted.**

### Questions

For more information, call the toll-free number on your UnitedHealthcare Charter ID card: **1-877-805-1970** or visit **Myuhc.com**.



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